

Organizational Issues

As organizations continue to diversify, the opportunities for workplace problems intensify. Managers typically face one or more of three potential levels of conflict -- employee, team or organization-wide issues. Often the underlying causes of these problems are the lack of open, flowing communications or using the wrong organizational structure. Many businesses compound problems by avoiding these. In this course the participants will learn the underlying causes of organizational issues and also acquire the skills to identify and eliminate them within their organizations.

Course Outline

- Introduction
- Organizational Dynamics
- Organizational Structure
- Group Processes
- Communication

Who Should Attend

High level staff such as:

- Professionals who would like to revise the causes of workplace problems and acquire skills to eliminate them.

Prerequisites

The candidate must have completed or be in the process of completing a high school or secondary school diploma or similar educational standards.

Approvals & Accreditation

- Ministry of Labour, Kingdom of Bahrain
- HABC
- ILM

Course Duration

The standard duration of this course is 12 contact hours.

Learning outcomes

Upon the completion of this Course, the learner will be able to:

- Identify key organizational issues
- Understand the key dynamics that shape the organization
- Implement strategic management best practices within the organization
- Understand the importance of organizational culture
- Appreciate the value the of supportive organizational structures
- Understand the role of groups within the organization
- Understand the advantages, disadvantages and application of various types of communication
- Understand an implement organizational change

Training methods

- Interactive facilitator lead learning
- Class activities
- Group discussions
- Case studies
- Practical sessions
- Question and answer sessions
- E-learning
- Role-plays
- Self-assessment tools

For more information please feel free to contact:

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